

TO: Postal Regulatory Commission
FROM: Maureen Richards
DATE: July 20, 2012
RE: Doc. No. MC2012-26

As a UPS Store Owner, it's upsetting that the United States Postal Service is making plans to change their way of operations in the way they run their PO Boxes. With the proposed changes of accepting all types of mail service, they would need to hire more personal to keep up with the increased business.

For the UPS Stores that provides mailbox services, the benefit of having a mailbox at the UPS Store is the following:

- 1) A physical street address instead of a PO Box Number
- 2) Accept all types of mail: UPS/FedEx/DHL/US Postal
- 3) Access to their mailbox 24/7

With the proposed changes, we both will be offering the same benefits which would mean that for us to maintain our services, we would need to bring our rental cost in line with theirs.

As a business owner, I hope that their plan will not be approved.

Sincerely,

Maureen Richards
Owner

